



Bancroft TMC Newsletter

Dear Residents,

Update on Hadleigh House Fire

It is now six weeks since the fire in the roof of Hadleigh House which resulted in residents being decanted from their homes in the middle of the night. Our thoughts and best wishes remain with the residents who are now living elsewhere as they await the completion of refurbishment works. We will update you further with the progress when we know more.

We are currently working with both Tower Hamlets Homes (THH) and London Fire Brigade (LFB) to ensure the rest of our blocks are safe and comply with Fire Safety Regulations. In order for the TMC to comply with these safety regulations we need your help especially in communal areas and walkways. We need all residents to conform with the following and report any non-compliance to us:

- All obstructions including bikes outside on front balcony/walkways must be removed immediately.
- Washing lines, when full is deemed an obstruction and the line when empty allows flames to spread therefore must be removed immediately.

We continue to receive complaints that some residents are having barbeques on private balconies.

- Never use a BBQ indoors or on a balcony.
- Never use a disposable BBQ inside a building or other enclosed space. ***Once lit they give off poisonous carbon monoxide fumes that can kill.***



We believe the vast majority of residents will understand this request and comply. Instances where this advice is not complied with, residents risk action being taken against them.

Reminder to return Household Details Form

We are disappointed with the number of forms that have been returned. As stated in the June newsletter we are updating our records to ensure we have up to date information of all our residents. In an unfortunate event where evacuation is necessary, having up to date records of households can greatly assist the emergency services to account for everyone. Please help us to help you! Should you require another copy of the form please call us on 0207 265 8343 or email us at enquiries@bancrofttmc.org.uk. You can email the completed forms or post them through our letter box.

Children's Art Packs and Competition

We are delivering art packs to our younger residents and have arranged for a competition. Details of the competition are included with the art packs, posted on the block notice boards and can also be found on our website www.bancrofttmc.org.uk. Please note we are able to provide only one pack per household and have identified households with children based on our records.

Help and Support Provided to Residents During Covid-19 Lockdown

During the Covid-19 lockdown we have been supporting our vulnerable residents by making regular welfare calls, providing essential hygiene packs at the beginning of the lock down, making referrals to appropriate agencies for specialist support, and have been working with other local agencies such as the Aishah Help project to deliver food parcels and securing delivery of hot meals with help from our Ward Councillors.

As lockdown eases many are now able to go out shopping, meet others etc. and no longer require us to call regularly. However, we continue to call our housebound and other vulnerable residents reassuring them that we are still available to help and support them.

We continue to seek external funding and other sources of support provided locally which our residents can benefit from. We are pleased to report that we have secured funding from the London Community Response Fund to provide food parcels to our vulnerable resident which we hope to deliver by the end of July.

Update on Bike Shelters

We have a few space available at both Colebert and Kenton House. We are also working towards securing match funding to install further shelters in a number of identified sites. Please contact us if you wish to rent a space. We can hold your details on the waiting list.

Children's Play Area

We hope to open the children's play area soon. We will ensure that the area is disinfected and clean before reopening.

Parking

The TMC does not manage the parking function. Please contact THH for estate parking on 0207 364 5015 or visit

www.towerhamletshomes.org.uk/My_Neighbourhood/Parking_for_residents/Parking-on-estates.aspx

For street parking and visitors permits please contact LBTH. You can enquire either in person at the council's One Stop Shop or apply online.

For street parking permit visit:

www.towerhamlets.gov.uk/lgnl/transport_and_streets/Parking/parking_permits/Residents_parking_permit.aspx

For visitor permits visit:

www.towerhamlets.gov.uk/lgnl/transport_and_streets/Parking/parking_permits/Visitor_vouchers.aspx

Reasonable times for DIY work

Do-it-yourself activities can create a lot of noise or vibration that can affect other residents in the block. We appreciate that often, the only chance people have to do DIY works is in the evening and at weekends. However, this work must be done at reasonable times and should not cause nuisance to neighbours.

Please be neighbourly and inform those who will be most affected by the noise that you are planning on doing DIY works.

We recommend that noisy works are carried out on weekdays between 8am - 6pm, and 8am - 1pm on Saturdays.

Recycling

We will be distributing recycling bags within the next few weeks. These bags are for recycling only and must not be used to dispose of household refuse. Please ensure you put the correct items in these bags and put them in the recycling bins outside your block.



For further information on recycling and waste please visit:

https://www.towerhamlets.gov.uk/lgnl/environment_and_waste/recycling_and_waste/Recycling_and_waste.aspx

Out of Hours

During office closures and out of office hours please contact Tower Hamlets Homes Out of Hours Services on: **0207 364 5015** or **0800 376 1637** to report any repairs, ASB and noise nuisance.

Finally, Eid Mubarak to all our residents who will be celebrating Eid-on Friday 31 July.