



Bancroft TMC Newsletter

Dear Residents,

We would like to extend our thanks to those of you who took the time to attend our recent AGM on 28th September. The following Residents were elected to the Management Committee of the TMC:

Umar Ali – Cephas House	Kumran Nehar Shajahan – Stothard Street	Ekua Quartey – Stothard House
Abdul Quddus – Hadleigh House	Akikur Rahman – Barbanel House	Sarwar Zahman – Ibbott Street

As restrictions eased, we returned to the office with reception service provided initially on an appointment basis. Whilst you can visit the office now, we would encourage residents to book an appointment to avoid too many people gathering in the reception area.

You can continue to contact us on our usual number 0207 265 8343 from 9:00 am to 5:00 pm. We encourage everyone to utilise the website www.bancrofttmc.org.uk for information and email us at enquiries@bancrofttmc.org.uk for non-urgent matters. Please remember to include your contact number if you require us to contact you by phone.

The health and safety of our residents and staff is our top priority so we're doing all we can to keep you safe and protect the services that are most important to you. We ask residents when visiting the office to wear a mask and maintain social distancing where possible.

FRAs

Fire Risk Assessment (FRA) of all blocks have been carried out by external contractors who has reported unacceptable clutter and obstructions in the communal areas.

BTMC inspected these areas again in September and issued notices to residents to remove the obstruction/clutter. However, a number of residents have not complied with this therefore, we will now look to remove these items and dispose of them.

Please note, your home can be at risk of fire if items are stored or left outside your front door, balcony, in communal areas or corridors. Items in communal areas can easily cause fires and help them spread; rubbish near windows, doors or in communal areas can trap you in your home in case of fire.

Keeping your block tidy reduces fire risks and also makes your neighbourhood a nicer place to live so please keep landings, stairwells and common areas free from obstructions.

Please note the following:

- Bicycles, pushchairs, sheds and anything that causes an obstruction are not allowed;
- Plant pots and planters are not allowed on walkways or ground floor paths;
- Window boxes are not allowed where they obstruct the walkway or are unsteady;
- Hanging baskets are fine only if they are fixed to the inside wall;
- Washing lines are not allowed where they are fixed across a walkway, causing an obstruction or where they are attached to any pipes;
- Portable chairs are allowed but must not obstruct the walkway and should not be left out after use;
- Permanent or heavy furniture are not allowed;
- Hazardous items including plastic storage sheds are not allowed;

Please do not leave your household waste or unwanted furniture/appliances in the communal areas – dispose of your general rubbish safely into the chutes and use the recycling bins outside your block for recyclable waste only. If you have unwanted furniture or kitchen appliances, you can have these removed by arranging this online: https://www.towerhamlets.gov.uk/lgn/environment_and_waste/recycling_and_waste/Bulky_waste/bulky_waste.aspx.

Waste Collection

We have noted an increase in the number of complaints relating to waste collection. BTMC management committee have made a formal complaint and it is hoped that the service will improve soon.

To ensure health and safety, dispose of your rubbish properly in the allocated bins and continue to be mindful and respectful of your other residents.

Noise/Gatherings

Please be mindful of noise, such as keeping your television at an appropriate volume and refraining from using washing machines late at night.

If you are concerned about people gathering, you can inform the Police by calling **101** to take enforcement action where appropriate. You can also report this to LBTH on **Tel: 020 7364 5007** or by emailing environmental.protection@towerhamlets.gov.uk

If you are suffering from ongoing nuisance noise caused by a neighbour, you can report this to us in the normal way. We will follow up your complaint with the resident directly.

Please do not feed pigeons

It is not only the adverse health issues that pigeons bring to people but also the damage they bring to communal roof areas of the estate such as with the blocking of rainwater gutters. It is a costly, unsightly, unhealthy issue that can be solved by not feeding pigeons.

Domestic abuse - you're not alone

If you or someone you know is at risk of, or suffering domestic abuse, help is still available. Remember, in an emergency always call 999. If you're in danger and unable to talk on the phone, call 999 and then press 55. This will transfer your call to local police who will assist you without you having to speak.

If you are concerned that a friend or neighbour is experiencing domestic abuse, always call 999 in an emergency, otherwise call Crimestoppers on 0800 555 111 to report it anonymously.

Other Useful numbers:

Tower Hamlets Victim Support – 020 7364 7957/2448

Victim Support 24-hour support line - 0808 1689 111

National Domestic Violence Helpline for free safety advice and refuge spaces is open 24-hour support line 0808 2000 247

Fire Works

This time of year is traditionally a time when fireworks are used and we cannot stress highly enough the importance of being mindful of health & safety. Should you witness anyone misusing fireworks in the communal area of the estate please report this both to the Police and the TMC Office. For information on fire work safety please visit: www.london-fire.gov.uk/safety/fireworks/

Ways to contact us:

Telephone: **0207 265 8343**

Email: enquiries@bancrofttmc.org.uk

Web Contact form: www.bancrofttmc.org.uk

During out of hours for all emergency repairs please call THH on **0207 364 5015/ 0800 376 1637**



**KEEP
TOWER
HAMLETS
SAFE**



TOWER HAMLETS

NHS

Test and Trace

COVID-19 CASES ARE INCREASING IN TOWER HAMLETS

TO PROTECT YOURSELF AND OTHERS:



HANDS

Wash hands regularly



FACE

Wear a face covering



SPACE

Keep a safe distance

nhs.uk/coronavirus OR CALL 119