



# Bancroft TMC Newsletter

## Dear Residents,

The TMC office at 12 Wickford Street will be closed soon, we will update you in due course with dates on the move. Our new office will be located at:

## 4 REDCLYF HOUSE

Please note resident access is via the rear entrance to the block which can be found in STOTHARD ST. During the move there may be disruption to services so please be patient and where possible contact us by emailing: [enquiries@bancroftmc.org.uk](mailto:enquiries@bancroftmc.org.uk).

### AGM

The AGM recently took place on 29<sup>th</sup> September at the Bethnal Green Library. We would like to thank all those who took the time to attend the meeting. The following residents were elected to the Management Committee to fill the vacancies this year.

Mohammed Abdullah – Braintree House	Shahnaz Alam – Rickman House	Abdul Korim – Stothard Street
Goulshana Kadir – Hadleigh House	Peter Vittles – Braintree House	Serafim Florea – Sceptre House

### Fire Works

Traditionally, this time of the year fireworks are used and we cannot stress highly enough the importance of using them safely and being mindful of not compromising the health & safety of others around you. Should you witness anyone misusing fireworks in the communal area of the estate please report this both to the Police and the TMC Office. For information on fire work safety please visit: [www.london-fire.gov.uk/safety/fireworks/](http://www.london-fire.gov.uk/safety/fireworks/)

### Cost of Living Help

*What the TMC is doing* – The TMC is playing its part to help support residents during these difficult times. A budget has been agreed by the management committee to install radiator reflectors in tenanted properties. These reflectors are installed behind radiators which are on the external walls to help keep the heat in. This scheme is currently being rolled out. We are also replacing the bathroom lights with LED lights in tenanted flat which will also help reduce running costs.

**Government Help** – The Government is offering various support scheme and these depend on your personal circumstances. To find out what support is available with the cost of living including income and disability benefits, bills and allowances, childcare, housing and travel please visit: <https://www.gov.uk/cost-of-living>

**Family Fund** – The Family Fund is the UK's largest charity providing grants for families raising disabled or seriously ill children and young people. Grants are provided for a wide range of items, such as washing machines, sensory toys, family breaks, bedding, tablets, furniture, outdoor play equipment, clothing and computers.

**LBTH** – For help available from Tower Hamlets Council please visit:

[https://www.towerhamlets.gov.uk/lgnl/advice\\_and\\_benefits/cost-of-living/Cost-of-living.aspx](https://www.towerhamlets.gov.uk/lgnl/advice_and_benefits/cost-of-living/Cost-of-living.aspx)

If you need help and support with claiming welfare benefits, please contact one of the local organisations from the attached list.

### **Bancroft Community Investment Program**

If you attended our recent AGM you would have heard that BTMC is planning to invest in the community following favourable news in relation to a past pension scheme. We are looking to spend monies so If you have any ideas about improving the estate, please email us on [enquiries@bancrofttmc.org.uk](mailto:enquiries@bancrofttmc.org.uk). Gallows Gates, Bike Shelters, Improving waste management and painting railings are being considered so what do you think?

#### **Ways to contact us:**

Telephone: **0207 265 8343**

Email: [enquiries@bancrofttmc.org.uk](mailto:enquiries@bancrofttmc.org.uk)

Web Contact form: [www.bancrofttmc.org.uk](http://www.bancrofttmc.org.uk)

### **Rickman House Mural**

The TMC in partnership with Magic Me, a local arts project commissioned the Mural to improve the entrance from Globe Road to the estate. The Mural was designed and produced in consultation with residents and has improved this area significantly which was a hot spot for Anti-Social Behaviour including fly tipping and loitering by youth.

The project was funded by the National Lottery Community Fund and was completed at the end of August. Following completion of the project the TMC has received many positive feedback from both resident and others passing by.



During out of hours for all emergency repairs please call THH on: **0207 364 5015/ 0800 376 1637**

## Welfare Benefits Advice:

Organisation	Telephone advice	E-mail
Account 3	020 7739 7720	<a href="mailto:admin@account3.org.uk">admin@account3.org.uk</a>
Age UK	020 8981 7124	<a href="mailto:info@ageukeastlondon.org.uk">info@ageukeastlondon.org.uk</a>
Apasen	020 7001 2266	<a href="mailto:syeda.ara@apasen.org.uk">syeda.ara@apasen.org.uk</a>
Bromley by Bow Centre	020 8709 9757 020 8709 9745	<a href="mailto:Advice@bbbc.org.uk">Advice@bbbc.org.uk</a>
Carers Centre Tower Hamlets	020 7709 1765	<a href="mailto:enquiries@ccth.org.uk">enquiries@ccth.org.uk</a>
Citizens Advice Bureau	020 3855 4472	<a href="mailto:advice@eastendcab.org.uk">advice@eastendcab.org.uk</a>
DeafPlus	077 4570 8878 (Text only)	<a href="mailto:Aiysha.begum@deafplus.org">Aiysha.begum@deafplus.org</a>
Fair Finance	020 3475 8811	<a href="mailto:info@fairmoneyadvice.co.uk">info@fairmoneyadvice.co.uk</a>
Financial Health Centre	020 7364 2200	<a href="mailto:fhc@thh.org.uk">fhc@thh.org.uk</a>
Island Advice Centre	020 7987 9379	<a href="mailto:admin@island-advice.org.uk">admin@island-advice.org.uk</a>
Legal Advice Centre	020 3606 0372	<a href="mailto:admin@legaladvicecentre.london">admin@legaladvicecentre.london</a>
Limehouse Project	020 7538 0075	<a href="mailto:info@limehouseproject.org.uk">info@limehouseproject.org.uk</a>
Mind in Tower Hamlets and Newham	020 7510 1081	<a href="mailto:info@mithn.org.uk">info@mithn.org.uk</a>
Ocean Somali Community Centre		<a href="mailto:abdi@oceansomali.org.uk">abdi@oceansomali.org.uk</a>
Paxis	020 7749 7608 (Wednesday 2 - 4pm) 020 7749 7605 (Thursday 10am - 12.30pm)	<a href="mailto:admin@praxis.org.uk">admin@praxis.org.uk</a>
Positive East	020 7791 2855	<a href="mailto:talktome@positiveeast.org.uk">talktome@positiveeast.org.uk</a>
St Hildas	020 7739 8066 (Monday to Thursday, 10am - 2pm)	<a href="mailto:alaya@sthildas.org.uk">alaya@sthildas.org.uk</a>
St Peter	020 7729 1036	<a href="mailto:stpetersba@live.co.uk">stpetersba@live.co.uk</a>
Stifford Centre	020 7790 3632	<a href="mailto:info@stifford.org.uk">info@stifford.org.uk</a>
Tower Hamlets Law Centre	020 7538 4909	<a href="mailto:info@thlc.co.uk">info@thlc.co.uk</a>
Tower Hamlets Resident Support Outreach Service	020 7364 7010	<a href="mailto:LBTHResidentSupport@towerhamlets.gov.uk">LBTHResidentSupport@towerhamlets.gov.uk</a>
Toynbee	020 7392 2953	<a href="mailto:advice@toynbeehall.org.uk">advice@toynbeehall.org.uk</a>





**FIREWORKS  
USE THEM SAFELY!**

**LFB**  
LONDON FIRE BRIGADE