



# BANCROFT

TENANT MANAGEMENT CO-OPERATIVE

## OUR HOMES OUR COMMUNITY

# Newsletter June 2025

Dear Residents,

We are looking forward to moving back to our new office in Wickford Street. The building works have been completed and the Council is looking after the building whilst we prepare to move back. We hope to be in the new offices by July, but this will be subject to parties agreeing the heads of terms (obligations for both BTMC & LBTH) for the new building. We will be looking to provide community activities and supporting groups such as coffee mornings and organising wellbeing and other educational events in partnership with stakeholders. If you have any ideas for activities or want to help organise event/activities, please email us on [enquiries@bancroftmc.org.uk](mailto:enquiries@bancroftmc.org.uk) or visit our website <https://bancroftmc.org.uk/community/> and complete the form with your ideas.

**Summer Trips** – We are planning on two trips this year as follows:

➤ **6 August – London Zoo or Whipsnade Zoo**

Families with children will be given priority for this trip. To secure your place please contact us as soon as you receive this newsletter. To be eligible for concessionary tickets you will be required to provide proof of benefit.

➤ **13 August – Seaside (destination TBC)**

This trip is for all the family. If you have a preference which seaside you would like to go to please do let us know.

***Please note the trips are for Bancroft residents only and priority will be given to tenants and resident leaseholders on a 'first come first serve' basis.***

**CCTV** – The newly upgraded cameras have been fitted on the five existing CCTV poles and two new cameras have been installed in the Braintree/Doveton/Wickford Square giving estate wide coverage. The cameras are due to go live shortly, and it is hoped that this will act as an effective deterrent to those engaging in nuisance while reducing incidents of anti-social behaviour and fly tipping.

**Major Works Programme** – Works have been completed in Sceptre House. Colebert House is due to be completed by the end of June and preparatory works are currently taking place in Pemell House which will also involve a roof renewal.

**Condensation, Damp & Mould** – During the colder months, most homes get small patches of mould. If the cause is left untreated mould can grow and spread very quickly.

Mould can be managed by reducing moisture in the air, ventilation, and heating. You will find some useful tips on the following link

[https://www.towerhamlets.gov.uk/lgnl/housing/Damp\\_and\\_mould.aspx](https://www.towerhamlets.gov.uk/lgnl/housing/Damp_and_mould.aspx). If you are concerned about condensation, damp or mould in your home please contact us on 0207 265 8343 to arrange an inspection.

**Anti-Social Behaviour (ASB)** – Following the recent increase in vehicle and illegal drug related ASB outside blocks we are working with stakeholders and have asked for additional patrols on the estate from Tower Hamlets Enforcement Officers.

If you witness any ASB taking place out of office hours, please contact the Neighbourhood services ASB team on **020 7364 5015** (option 6) or emailing [\*\*Neighbourhoods.ASB@towerhamlets.gov.uk\*\*](mailto:Neighbourhoods.ASB@towerhamlets.gov.uk) or via the website.

Please note the following:

- In an emergency, call the Police on **999**
- Non-emergency ASB can be reported to the Police on **101**
- You can call **Crimestoppers 0800 555 111 (Anonymously)**

The local SNT can be contacted on **020 8721 2849** and you can also email them on [\*\*CEMailbox.BethnalGreen@met.police.uk\*\*](mailto:CEMailbox.BethnalGreen@met.police.uk)

You can also report ASB and Crime:

- online to the Police [\*\*www.met.police.uk/report\*\*](http://www.met.police.uk/report)
- by calling **Crimestoppers 0800 555 111 (Anonymously)** to report ASB.

When reporting an incident, it is helpful if you can identify the location ASB is taking place, the type of ASB, how many people involved, what time they arrive/leave and what they are doing. It is helpful if you can provide as much information as possible as this helps the ASB team to arrange patrols when the ASB is most likely to be occurring. Please be assured that any information you provide will remain confidential.

Unless residents come forward and report incidents when they take place, the action we can take may be limited, therefore, your help in this matter could make all the difference.

**Better Bethnal Green Community Consultation** – We continue to work with the Osmani Trust to secure funding from the Mayor of London, Violence Reduction Unit to deliver activities for youth. They are currently carrying out a community consultation around issues of concerns in the area and will be doing some detached work. Alternatively, you can participate in the consultation by visiting [\*\*https://thicn.org/bbg\*\*](https://thicn.org/bbg). Please see attached leaflet for further information.

**General Meeting** – We hope to be able to hold our General Meeting at the new offices in Wickford Street on 10<sup>th</sup> July however venue may be changed as we are yet to agree terms with the council.

### **Out of Hours**

During office closures and out of office hours please call  
Tower Hamlets Out of Hours Service on:  
**0207 364 5015 / 0800 376 1637.**

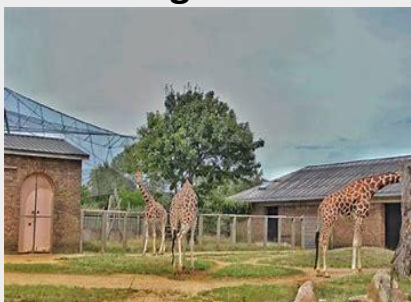
To report ASB please contact Tower Hamlets on **0207 364 5015**. If you witness drug related ASB please contact the Bethnal Green Safer Neighbourhood Team on **0208 721 2849**. Call **999** for serious crime and for less serious crime call **101**.

# SUMMER TRIPS 2025

This year we are arranging two trips.

## London Zoo/Whipsnade Zoo

6 August 2025



**Children & Parents will be given priority**

**Fee per person: £5.00  
including coach fare**

*Children under 3: FREE*

**Deadline For Booking:  
30 June at 1pm**

## Destination TBC

13 August 2025



**For all the family**

**Fee per person: £5.00**

*Children under 5 and Pensioners:  
FREE*

**Deadline For Booking:  
7 July at 1pm**

**We will not be taking any telephone bookings.**

**Please collect booking forms from the office and bring your completed forms together with your payment / proof of benefit letter (Universal Credit/Pension Credit/Employment and Support Allowance)**

**to:**

**4 Redclyf House, Cephas Street, E1 4JD**

**Once your booking has been confirmed, no refund will be issued.**

**To avoid disappointment please BOOK EARLY!**



Better  
Bethnal  
Green

# BETHNAL GREEN COMMUNITY CONSULTATION

Osmani Trust, the Lead Consortium Partner for the award-winning London Violence Reduction Unit's, MyEnds Programme, want to hear from you.

If you live, study, or work in the Bethnal Green area, you can anonymously share your concerns by dropping a pin on the map. Let us know what issues you're facing and any potential solutions you believe could help.

Working alongside our Consortium partners, local police, housing associations, voluntary community services, and local authority stakeholders, we are committed to designing and implementing effective interventions to make these areas safer for everyone.



**VRU**

MAYOR OF LONDON  
London Violence Reduction Unit

