

BANCROFT

TENANT MANAGEMENT CO-OPERATIVE

OUR HOMES OUR COMMUNITY

Newsletter December 2025

Dear Residents,

It has been another busy and challenging year for the TMC. The high light of the year has been the office move back to Wickford Street. The trips and activities in the summer were a huge success and enjoyed by all those who attended. The activities at the funday such as balloon modelling and face painting was enjoyed by our younger residents, and henna art was popular with everyone.



Competition Time! Closing date 30 January 2026

← This is our current logo.



The Management Committee have decided to change the logo and with the move to new offices this a good time to do this. We would like to open this to the residents of the estate to design a logo that reflects the BTMC estate/community. This is open to all age group and the prize for the winning design will be a Tablet. The winning design will be selected by committee and will become the official logo of BTMC. Please send your entry to: BTMC, 34 Wickford Street, E1 5QN. Don't forget to include your name, address and age and contact number.

Youth Project Funded by Better Bethnal Green (BBG)

We have some funding from BBG, the Mayor of London, Violence Reduction Unit to work with young women and are looking to deliver a project/event by February 2026. If you have any ideas or want to help plan the event, please contact us via email at enquiries@bancrofttmc.org.uk.

Instagram/Volunteering Opportunity

Are you looking for work experience? Do you have some spare sometime to help keep the BTMC Instagram page up to date? For further information please send an email to enquiries@bancrofttmc.org.uk with your name, address, and contact details.



Condensation, Damp & Mould

If you are a council tenant and you are concerned about condensation, damp, or mould in your home, please contact us on **0207 265 8343** or email enquiries@bancrofttmc.org.uk to arrange an inspection.

Fire Risk

We have noticed recently residents are putting up clothes lines outside their front doors in the communal walkway. Please note, this is a fire hazard, and our Caretakers will remove them immediately.

Anti-Social Behaviour (ASB)

When reporting an incident, it is helpful if you can provide as much information as possible such as the location ASB is taking place, the type of ASB, how many people are involved, what time they arrive/leave and what they are doing. This helps the ASB team to arrange patrols when the ASB is most likely to be occurring. Please be assured that any information you provide will remain confidential.

To report ASB please contact Tower Hamlets on **0207 364 5015**. If you witness drug related ASB please contact the Bethnal Green Safer Neighbourhood Team on **0208 721 2849**. Call **999** for serious crime and for less serious crime call **101**.

Christmas and New Year Bin Collection and Recycling Service

Household rubbish - please be extra mindful when disposing household rubbish and use the bin chutes on each landing for smaller items only. If you have bulky items that needs collecting, please contact Tower Hamlets Street line on 0207 364 5004.

Christmas trees - there will be a collection for the recycling of real Christmas trees from Monday 5 -16 January 2026.

If you currently receive a kerbside food and garden waste collection, please remove any decorations from the tree and leave out for collection on your scheduled day during this period.

If you live in a flat, you can book collection of your Christmas tree via the Commercial Waste collection service. Email commercialwaste@towerhamlets.gov.uk or complete the commercial waste enquiry form at https://forms.towerhamlets.gov.uk/service/Commercial_waste_enquiry

For more information on bin collection and recycling please contact Tower Hamlets on 0207 364 5004 or visit: https://www.towerhamlets.gov.uk/lgnl/environment_and_waste/recycling_and_waste/Rubbish-and-Service_updates_between_Christmas_and_the_new_year

Office hours during the festive season are as follows:

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| Wednesday 24 th December - Close at 1pm | Monday 29 th December – Telephone Service only |
| Thursday 25 th December - CLOSED | Tuesday 30 th December - Telephone Service only |
| Friday 26 th December - CLOSED | Wednesday 31 st December - Telephone Service only until 1pm |
| New Years Day Thursday 1st January - CLOSED | |
| The office will reopen on Friday 2 January 2026 | |

Out of Hours

During office closures and out of office hours please call Tower Hamlets Out of Hours Service on:

0207 364 5015 / 0800 376 1637